ARKANSAS INSURANCE DEPARTMENT RATE FILING ABSTRACT

Insurer Name: Hanover American Insurance Company								Contact Person:				
	r: 088-36064 isory Organization to Advisory Organ				Not Applicabl Service Puro			Telephone No:	£isa Beac 517-540-4481	-		
Reference Fil				Proposed Effect		11/01/2005						
		(1)			(2) Indicated	(3) Requested	(4)	(5) Loss Cost	(6) Selected	(7) Expense	(8) Co. Current	
		OF INSURA			% Rate Level Change	% Rate Level Change	Expected Loss Ratio	Modification Factor	Loss Cost Multiplier	Constant (If Applicable)	Loss Cost Multiplier	
Homeowners												
	HO 2, 3				7.0%	5.2%						
	HO 4 HO 6				N/A N/A	N/A N/A						
	110 0				IVA	IVA				F	ILE	D
										By bharri	ington at 8:52	am, 8/8/05
										PROPI	I ERTY & CASI	JALTY
									A		T ·	DEPARTMENT
TOTA	AL OVERALL EFFE	ECT			6.9%	5.2%						
N 17.2% -3.4%	Estimated Maxi	mum Rate I		(Y or N) Arkansas Insure y Arkansas Insure					Corresponds	to Question 3 on R	F-2 or RF-WC	
				5 Year History							Selected Provision	
		Rate Ch	ange History	AR Earned	Incurred	Arkansas	Countrywide		A. Total Production	n Expense		
Year	Policy Count	%	Eff. Date	Premium (000)	Losses (000)	Loss Ratio	Loss Ratio		B. General Expen C. Taxes, License			
2000	203	6.0%	11/01/2000	84	38	44.7%	61.9%		C. Taxes, License Contingencie			
2001	311	8.9%	11/01/2001	162	68	42.1%	48.8%	_	E. Other			•
2002	836	7.0%	11/01/2002	462	158	34.2%	58.2%	_	F. TOTAL			
2003	1174	5.2%	11/01/2003	685	359	52.4%	46.3%					
2004	1292	4.0%	11/01/2004	811	235	29.0%	74.9%					

08/02/2005 Form HO-RF1 1103.xls

Allmerica Property/Casualty Companies Arkansas Homeowners Calculation of Expected Loss & LAE Ratio

Arkansas Homeowners - All Forms Combined										
	<u>2002</u>	<u>2003</u>	<u>2004</u>	<u>Average</u>	Selected Building Provision	Selected Condo/Tenant <u>Provision</u>	Selected All Forms <u>Provision</u>			
(1) Commission	15.0%	15.0%	15.0%	15.0%	15.0%	15.0%	15.0%			
(2) Contingent Commission	2.1%	2.1%	2.1%	2.1%	2.1%	2.1%	2.1%			
(3) General Expense / Other Acq.	11.1%	11.4%	11.3%	11.3%	11.3%	17.7%	11.4%			
(4) Taxes, Licenses, and Fees							3.0%			
(5) Reinsurance Provision							1.8%			
(7) Profit and Contingency							5.8%			
(8) TOTAL EXPENSES							39.1%			
(9) EXPECTED LOSS & LAE RATIO							60.9%			
(10) RATIO OF LAE TO LOSSES	11.7%	13.2%	13.0%	12.6%			13.0%			

FILED

By bharrington at 8:52 am, 8/8/05

PROPERTY & CASUALTY
ARKANSAS INSURANCE DEPARTMENT